

## Request for Card Balance Refund

The refund request must be filled out completely and signed by the card holder. For balance refunds of multiple cards, a separate form must be filled out for each bank or postal account. In the case of incorrect or incomplete data the request cannot be processed. A fee of CHF/EUR/USD 20.– is charged according to the account currency if the balance to be reimbursed is higher than CHF/EUR/USD 50.–.

The request has to be mailed, faxed or scanned and e-mailed to the following address: Swiss Bankers Prepaid Services Ltd, Customer Service, Kramgasse 4, CH-3506 Grosshöchstetten; Fax +41 31 710 12 05; [info@swissbankers.ch](mailto:info@swissbankers.ch)

**Card Number**

Last Name  First Name

Street / No.

Postal Code  Place  Country

Phone No.  E-mail

Date of Birth

### Transfer to Bank Account

IBAN

Bank Name  Place

Account Currency  CHF  EUR  USD

Additionally, for foreign payments:

BIC  SWIFT

### Transfer to Postal Account

IBAN

### Information on beneficiary in case not identical with the card holder :

Name / Address

I herewith authorize Swiss Bankers Prepaid Services Ltd to transfer my card balance to the above mentioned account

### Card cancellation

Would you like to cancel your card after the refund has been executed?

Yes  No

### Reason for the cancellation

Place and Date

Signature of Cardholder